



PDU/42/92/1

14<sup>th</sup> September 2018

TO WHOM IT MAY CONCERN

**EFFECTIVE STRATEGY REVIEW AND DOCUMENTATION OF A THREE-YEAR BUSINESS PLAN**

Reference to the subject.

This is to certify that Mr. Mustapha B. Mugisa of Summit Consulting Ltd was engaged by Electricity Regulatory Authority (ERA) as a consultant to facilitate the review of the ERA's 10-year strategy and documentation of the three-year (2017/18 to 2019/20) Business Plan, including formulation of clear balanced scorecard to measure and monitor performance at ERA.

Mustapha successfully completed the assignment in time to our satisfaction. During the assignment, the consultant made presentations to management and held discussions and knowledge sharing thereby empowering the team to own the process and the resulting business plan.

I strongly recommend Mustapha B. Mugisa for strategic planning formulation, business planning and organisational alignment of structure to strategy and specifically for his work methods, attention to detail and ethics.

Yours Sincerely,

Dr. Geoffrey Okoboi

**FOR: CHIEF EXECUTIVE OFFICER**